



REVISED UPDATED OFFICIAL STATEMENT 3/24/20

Dear Valued Miller Paint Customers,

The health and safety of Miller Paint employees and customers is our highest priority. On Monday, March 23, Oregon Governor Kate Brown and Washington Governor Jay Inslee each issued an executive order directing their state's residents to stay home except when traveling for essential work, buying food and similar critical supplies, or returning to their own homes. Both executive orders specifically called out construction as an essential business. Small businesses throughout the Pacific Northwest, particularly the construction industry, depend on Miller Paint to keep their projects moving.

We have embraced guidelines issued by the Centers for Disease Control, Oregon Health Authority and Washington Health Authority, and have implemented policies that require social distancing, enhanced personal hygiene, strict sick leave policies and widespread employee work-from-home opportunities. In light of COVID-19, we have temporarily adjusted store hours to better serve our customers and communities. The adjusted hours will allow additional time for deep cleaning. Adjusted store hours can be found here.

We are strongly encouraging our customers to choose your colors online and call in your order to the nearest Miller Paint store. Then, let us know when you have arrived, and a Miller Paint representative will meet you at your vehicle with the order.

Should you need to visit a Miller Paint store, please know we are taking extra precautions by increasing the frequency of routine cleanings. We have separated workstations to eliminate sharing terminals, and all associates are wearing gloves. We are wiping down the credit machines before and after every transaction. We are also regularly wiping down tint machine keyboards, rubber mallet handles, phones, counters, door handles, and shared surfaces. In addition to washing hands thoroughly and often, our employees are required to practice social distancing and have been advised to stay home if not feeling well. We have temporarily paused all in-store demonstrations.

If a store has multiple entry doors, you'll find only one open. We are restricting the number of customers in a store at one time based on the size of the store. We have caution tape to limit access throughout the store and keep our guests at a safe distance from the sales counter. We have marked six-foot increments on the floor with tape indicating where our customers should stand while waiting for service to properly distance themselves; and our employees will monitor and ensure proper social distancing is occurring. You'll find signage regarding distancing on the front doors and inside stores. Other changes you may notice include no popcorn, no coffee or coffee cups, and no drinking water stations.

We recognize this is an evolving situation and we will continue to update you with any changes. Thank you for your continued support. Take good care of yourselves and those in need.

Sincerely,
All of Us at Miller Paint